

WARRANTY TERMS AND CONDITIONS

STRANDS LIGHTING DIVISION 3-YEAR WARRANTY

Please read conditions and care instructions carefully



STRANDS 3-YEAR FUNCTION WARRANTY

You receive a 3-year warranty on selected products in Strands Lighting Division's (SLD) range. For other products, the individual product's warranty period applies. The warranty applies to manufacturing defects resulting from a faulty manufacturing process, material defects, or design defects. The warranty does not cover wear and tear, external impact, incorrect installation, or use of the product for purposes other than its intended use. Please note that parts of the product may need to be replaced within 3 years due to normal wear.

The warranty applies between Strands Group AB and its business customer or reseller, and must be verified with an invoice from the original purchase. For the end customer, the warranty applies to Strands' business customers or resellers, and warranty claims must be made directly to those customers or resellers. The product manual contains instructions for correct installation and use.

The warranty does **NOT** apply in the following cases:

- **ORIGINAL INVOICE CANNOT BE PRESENTED.** The warranty is valid between Strands Group AB and its customer, and cannot be transferred. An invoice from the time of purchase is required as proof.
- **DAMAGE TO THE CONNECTION CABLE.** The cable must not be cut shorter than 50 cm. If the cable is shorter than 50 cm upon delivery, it must not be cut.
- **MODIFIED PRODUCT.** The warranty does not apply if you have modified, opened, or otherwise altered the product in a faulty way. If you choose to paint the product, the paint mustn't be hardened in an oven. Take care to cover and protect the lamp's breather from any paint. Incorrect painting will void the warranty.
- **EXTERNAL IMPACT.** The warranty does not apply if the product has been damaged by, for example, weather, impacts, stone chips, cleaning agents, or other external circumstances.
- **INCORRECT OR INSUFFICIENT INSTALLATION.** For the warranty to apply, the product must be installed and connected professionally, correctly, and according to the instructions. The product must be installed using the included accessories.
- **INCORRECT OR NEGLIGENT USE.** The warranty does not apply to accidents that occur after the customer receives the product. It also does not apply if the product has been mishandled, used in an abnormal or unspecified manner, or if care and service instructions have not been followed.



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CARE AND USAGE GUIDELINES

- **LEGAL INSTALLATION.** It is your responsibility to ensure that your lighting is used and installed correctly and complies with other requirements for vehicle lighting in the country where you are located.
- **CARE INSTRUCTIONS.** Avoid hot water, strong chemicals, and high-pressure washing when cleaning your lamp. Take care to protect the lamp's breather against water, especially if it has a sticker breather.
- **INSTALLATION.** Ensure that the power is turned off during installation. Do not cut the cable in any way other than what is recommended.
- **MOUNTING.** The lamp is supplied with mounting accessories, and these must be used for the warranty to apply. Tighten all screws properly, but not excessively. Overtightening a screw may damage the product or the vehicle. Use waterproof sealing on cable joints.
- **MANUAL.** Follow the care and installation instructions in the manual for the specific product.
- **CAUTION.** Only use the specified voltage. The lamp gets hot after use. Let it cool off for at least 30 minutes before handling it.

Contact us if you need support: support@strands.se
or +46(0)320-450450

www.strandseurope.com



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-lighting division

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